

Southeast New Mexico College

ASSESSMENT HANDBOOK

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1. MISSION OF SOUTHEAST NEW MEXICO COLLEGE (SENMC)

The mission of SENMC is to provide educational programs, training, and services that best serve our diverse students, communities, and industry.

2. VISION STATEMENT

Building bridges to a better life through education.

3. INTRODUCTION OF ASSESSMENT

Southeast New Mexico College is committed to providing quality education. The institution realizes that excellence in education can only be accomplished by vigorous assessment of student academic achievement that serves to improve learning, teaching, strategic planning and institutional effectiveness.

The administration and faculty of Southeast New Mexico College are committed to excellence in learning, teaching and their professional enhancement through the use of comprehensive assessment to make continuous improvement efforts. This assessment handbook is focused, practical, user-friendly, issue-oriented, and integral to the fabric of the college.

The diversely perceived benefits of an assessment handbook are:

- Enhancement of learning and teaching
- Improvement of strategic planning
- Demonstration of institutional effectiveness to funding agencies
- Promotion of effective/efficient resource allocation

SENMC is committed to five basic tenets:

- 1. Assessment should start small and build on small successes.
- 2. Assessment should be cost-effective and linked to budget planning.
- 3. Assessment should be systematic, widespread and useful.
- 4. Assessment should involve the whole campus community, including students, faculty, staff, administrators, and executives.
- 5. Assessment should be used to facilitate the decision-making and strategic planning processes of the institution.

4. THE ASSESSMENT COMMITTEE

4.1. COMMITTEE STRUCTURE

The Assessment Committee exists as a standing committee of SENMC. The committee is charged with the planning and implementation of institution-wide assessment of student academic achievement.

The Assessment Committee meets monthly or as required throughout the academic year and will consist of an institutional analyst, faculty, and ex-officio members from the executive team. According to SENMC policy, the specific composition and committee members will be named by the President, and minutes will be prepared and, upon approval, provided to the President's office. Minutes will also be made available to interested parties upon request. All meetings are open to the campus community.

4.2. COMMITTEE OBJECTIVE

The principal objectives of the Assessment Committee are to:

- 1. Enhance the knowledge of the faculty at Southeast New Mexico College about the assessment of student learning by:
 - Conducting meetings and workshops to provide professional development opportunities related to assessment techniques.
 - Entering into an ongoing dialog with the Campus community about the assessment of student academic achievement.
- 2. Provide a comprehensive plan for assessment at the college and regularly revise the plan to continuously improve the assessment processes.

5. CONCEPTUAL FRAMEWORK USED TO DESIGN THE ASSESSMENT PLAN

The Assessment Committee recommends, as an overall conceptual model for assessment of student academic achievement, the use of the Input-Environment-Outcome (I-E-O) model as explained by Alexander Astin in his book, <u>Assessment for Excellence</u> (1993) that is available in both print and digital format in the SENMC Library.

This model emphasizes the necessity of consideration of what the student brings to the course/program, the environment of learning within the course/program, and student outcomes. These three elements are interdependent, and assessment of student academic achievement cannot be worthwhile without consideration of all three.

The current plan involves a broad range of direct and indirect assessment measures that are utilized at the classroom, program and institutional level and at all stages of the student's academic progress.

The assessment of student academic achievement is an ongoing and evolutionary process. The assessment committee will review and revise if necessary the handbook biennially.

6. COMPREHENSIVE ASSESSMENT PROCESS AT SOUTHEAST NEW MEXICO COLLEGE

6.1 ORGANIZATIONAL STRUCTURE AND RESPONSIBILITY MECHANISM

The person ultimately responsible for the assessment process at the Southeast New Mexico College is the Vice-President of Academic Affairs (VPAA).

The VPAA charges the Assessment Committee to develop, implement, monitor, and improve academic assessment for student learning.

The Assessment Committee, the Office of Institutional Research, the chairs of academic departments, and the managers of the academic programs coordinate with faculty members to conduct assessments at three levels at SENMC.

All faculty members are responsible for conducting assessments for the relevant courses and academic programs.

6.2 ASSESSMENT EMBEDDED THROUGHOUT THE INSTITUTION

In Southeast New Mexico College, assessment processes are embedded throughout the institutional structure, and there are three different levels of assessment processes:

6.2.1. Course Level Assessment

Individual faculty members should include graduate outcomes and measurable course objectives in their course syllabi. Faculty members use a variety of direct measures corresponding to these outcomes and course objectives to assess the students' learning achievement. For every course offered by the college, an anonymous student course evaluation is conducted by the college each semester as indirect measure for the course assessment, and the feedback is presented to the course instructor. The faculty members make class and course improvements based upon the outcomes of these direct and indirect assessments. Every faculty member conducts classroom/course level assessments and input the assessment outcomes into TASKSTREAM. The assessment results are available to the program manager /department chair, as well as the institutional analysist for further analysis, under the supervision of Assessment Committee and the Vice President of Academic Affairs.

For every course offered by the college, the course level assessment should be finished on a triennial basis. The department chair/program manager coordinates with the individual faculty members to fulfill this goal.

6.2.2. Program Level Assessment

Program Level Assessment has four main components:

- 1. Each degree-seeking program has created specific program outcomes that are published on the college catalog and college website. The program outcomes are assessed for all graduating students.
- 2. Each program has created program-oriented assessments that are administered to all program graduates annually.
- 3. Each program utilizes the assessment results and the improvements (made based on the results of the program assessments) to generate the program review.
- 4. Program reviews incorporate course and program assessments which are completed and presented to the Steering Committee on a Triennial basis by the Department Chair. The committee informs the administrative departments of the relevant information for decision-making and strategic planning purposes.

6.2.3. Instructional Aspect of Institutional Level Assessment

The principal institutional-level assessment measure is the ETS PP (Educational Testing Service) Proficiency Profile. The test is annually conducted by the Assessment Committee and the Office of Institutional Research and is given as an exit exam to students about to graduate, and open to all other students willing to take the test. The test covers all institutional or graduate outcomes. The ETS Proficiency Profile test has provision for additional test questions from SENMC to ensure that all institutional outcomes are evaluated. The Assessment Committee has added assessment measures for digital literacy and personal/social responsibility.

Additional information will be obtained from attitudinal surveys (e.g., Student Opinion Survey) given to students routinely by the Office of Institutional Research.

Data from these sources mentioned above will be analyzed by the Office of Institutional Research and reported to the Assessment Committee and the Steering Committee.

6.2.4. Administrative Aspect of Institutional Level Assessment

The Vice-President of Academic Affairs in conjunction with the Vice President of Business and Finance is in charge of the budget planning and is responsible for addressing the needs of the Assessment Committee to the highest decision-making level administration to obtain financial

support for testing materials purchase, faculty travel, and other assessment-related expenses.

6.2.5. Assessment of General Education Courses

General education courses are assessed according to outcomes provided by the Higher Education Department. Each general education course is associated to one of the six content areas of the general education curriculum, namely: Communication; Mathematics; Science; Social and Behavioral Sciences, Humanities; and, Creative and Fine Arts. Each content area, in turn, has associated three Essential Skills. The association of content areas and Essential Skills appears in Appendix A-7.

Southeast New Mexico College assesses Essential Skills on a six-year cycle. Each Essential Skill is evaluated according to its Component Skills on a 6-year calendar as follows:

Year	Communication	Quantitative Reasoning	Critical Thinking	Personal and Social Responsibility	Information and Digital Literacy
1		1	1		1
2	1			1	
3		2	2		3
4	2			4	
5		3	3		4
6	3		4		

For purposes of this cycle, year 1 is the academic year 2023-2024. Each number in the table represents the number of the Component Skill associated to each Essential Skill according to the table found in Appendix A-8.

Faculty must record the results of their assessment in Taskstream, and they must include a plan for improvement that will be executed, based on the results of the assessment. Results of the assessment, as well as modifications made based on the results, must be submitted to the Assessment Committee for aggregation and reporting to the College. In addition, results must be shared with department members so that plans for improvement are known to all faculty, including those that did not teach the General Education course during this cycle. It is expected that efforts to work in improving each outcome will continue until the next reporting cycle, where a new plan will be devised. Modifications to plans may be necessary, but work in improving student performance in these outcomes will continue.

In order to evaluate each Component Skill, faculty must use the rubrics included in Appendix A-9.

6.2.6. Additional Assessments conducted at SENMC

SENMC uses multiple measures to place students in math and English courses. Those include grades in Mathematics and English courses from student high school transcripts for those who graduated within the last five years; scores on the Accuplacer Next Gen writing, reading, and quantitative reasoning assessments, scores on ACT and/or SAT tests if taken within the last two years, and consultations with departmental faculty as appropriate. Students sign up for the Accuplacer test through the Learning Assistance Center (LAC) who administers the exam and accesses student score reports via the online College Board portal.

At SENMC, co-curricular activities are learning activities, programs and experiences that complement the institution's curriculum and form part of a coordinated approach to comprehensive education and learning. Co-curricular activities are formally identified and closely associated with the mission and values, graduate outcomes, or courses or programs. As such, they are subject to a process of assessment and evaluation. Co-curricular activities are distinct from extra-curricular activities, which are out-of-class activities not directly tied to the curriculum.

Co-curricular activities at SENMC are activities outside the classroom that enhance or supplement formal classroom instruction. They are optional, ungraded engagements that significantly contribute to diverse forms of supplementary education. Examples of such activities at SENMC encompass student clubs and organizations (e.g., Alpha Rho Xi, Student Government Association, Equality Club, etc.), cultural experiences (e.g., Loud Creation launch party, First year Experience, Divide and Conquer, Summer Boot-camp, Guest Lecture/Presentation, etc.), or other activities deemed as such.

These co-curricular initiatives are intentionally designed to address the varied needs of both students and stakeholders, underpinned by clear and measurable objectives. Such objectives are reasonably aligned with SENMC's overarching mission and values, graduate outcomes, as well as specific courses or programs. Moreover, these activities undergo a systematic process of assessment and evaluation, aimed at collecting substantive evidence to propel them toward new levels of excellence. Comprehensive details regarding the assessment procedures are outlined in this handbook.

Activities identified as co-curricular will assess and document their activities using the template for assessment of co-curricular activities. Data are collected and analyzed and the results are used for improvement. The Assessment Committee ensures that the results are widely distributed on campus.

Non-Academic areas engage in assessment as a means for continuously improving their activities through which we realize our mission of teaching and service. Non-Academic areas will complete annual assessment in one or more intended learning and/or service outcomes per year, summarizing this activity in annual reports that are shared with relevant leadership. Building on this annual work, each program or unit engages in a comprehensive periodic review process once every seven years with the goal of refining future efforts in light of past performance and the evolving institutional and higher educational context.

6.3. DATA COLLECTION, INTERPRETATION AND DISSEMINATION

The Vice-President of Academic Affairs, the Assessment Committee and the Office of Institutional Research are responsible for the collection, interpretation and dissemination of information about assessment outcomes. Data will be provided by individual faculty, chairs and program managers in TASKSTREAM and standard forms (Appendix A1-A3). The institutional level assessment outcomes will be provided by the Office of Institutional Research.

Assessment data are available to faculty and executives for decision-making and strategic-planning purposes.

- 1. All course and program assessment reports created by faculty, department chairs, and program managers are placed in TASKSTREAM which are accessible to faculty via request to the Office of Institutional Research.
- 2. Program reviews incorporate course and program level assessments to help the department and the program to determine the improvements needed to facilitate the students' success in the program.
- 3. Assessment data are presented on a regular basis to the college faculty body during faculty meetings to help creating the insights into the individual program level and institutional level teaching-learning processes, which helps to improve the overall students' learning at SENMC.
- 4. The Assessment Committee regularly presents information of the assessment outcomes to the Steering Committee to help the decision making and strategic planning process.
- 5. Each academic program will presents course and program assessments in their program reviews to the Steering Committee to help the decision making and strategic planning process.

6.4 FEEDBACK LOOPS

It is extremely important that there are feedback loops in the assessment process.

At the individual course level, measurable course objectives are directly assessed in the classroom and other teaching-learning settings. Faculty members make course level improvements based upon the results of the direct assessments of measurable course objectives aligned with graduate outcomes. Classroom and course assessment types, results, and corresponding improvements are documented on a triennial basis in TASKSTREAM (for full time faculty) and in measurable course outcome forms (Appendix A1) (for part time faculty), which are collected and recorded in TASKSTREAM by the Department Chair.

At the program level, programs are directly assessed using individual, specific program assessment methodologies created by the program manager and faculty members of each program. Graduate outcomes and program outcomes are published to the college's website every academic year. Annual program assessment results are also available in TASKSTREAM. Program assessment results and the completed measurable course objective forms are used in writing program reviews for program improvement.

At the institutional level, direct institutional assessment is conducted annually using the ETS Proficiency Profile test with students about to graduate and all other students willing to take the test. Results are shared across campus and individual departments and faculty implement changes in their programs and teaching according to these results.

Finally, governance committees and the executive committees examine the results of the ETS Proficiency Profile, as well as program reviews to generate the strategic development plan to achieve institutional improvements.

6.5 THE TIMETABLE OF ASSESSMENT

The Time Table of individual course, program and institutional level assessments at SENMC is shown below:

Assessment Level	Responsible Personnel	Assessment Implementation Time line			
Assessment Level	Responsible Personner	Each Academic Year	Every 3 Academic Years		
Classroom/Course Level	Every Full-Time Faculty and Adjuncts	Conducting Assessments of specific courses (or the specific course objectives of the course), based on the arrangement made by the Department Chair/Program Manager			
Levei	Department Chair/Program Manager	Coordinating with Faculty Members for Course Level Assessments	Coordinating with All Faculty Members for the Completeness of Course Level Assessments of all Course Offered by the Department		
Program Level	Chair/Program Manager	Conducting Program Level assessments and Creating Program Review	Completing Program Review		
Institution Level	Office of Institutional Research and Assessment Committee	Implementing the ETS Proficiency Profile Test			

7. STRATEGY FOR CONTINUED SUCCESS: ONGOING ASSESSMENT AT SOUTHEAST NEW MEXICO COLLEGE

Assessment is not a terminal endeavor. The assessment process must be cyclic and ongoing. Therefore, after implementation of each revision of the *Student Outcomes Assessment Model*, there will be feedback as to the success and relative usefulness of different aspects of the assessment process.

Learning Improved Graduation Communities Rates Classroom Improved Retention Relationships Rates Tutoring Improved Exit Exam Teacher Efficacy Scores Orientation Enhance Financial Aid Help Students Student Learn Learning Make Cost-Assess Effective Student Improvements Learning Utilization of Direct and Indirect assessment data to Assessment of help decision making Student Learning and strategic Outcomes at the planning. Course, Program, and Institutional Levels.

Course Assessment Cycle at SENMC:

The *Student Outcomes Assessment Model* will require evaluation on an ongoing basis. There is no universal template for the assessment of student academic achievement. Our assessment process will evolve with the needs and expectations of the institution. Assessment is an ongoing journey as we adapt, improve, and strive to create a complete learning-centered institution.

Assessments are carried out using TASKSTREAM (taskstream.com). There are three reporting forms in Taskstream: Measurable Course Outcome Reporting Form. Program Outcomes Assessment Reporting Form and Annual Program Review Form. All these forms are given in Appendix A1-A3. Full time faculty members will contact the Office of Institutional Research to create an account at Taskstream. Once the account is created, faculty may access the Measurable Course Outcomes Reporting Form in Taskstream. Adjunct faculty need to fill the hand copies of the form to the Department Chair/Program Director.

General Education Assessment Cycle

1. Before the beginning of an academic year cycle: ✤ April: There will be a college level Workshop for all departments that teach G courses, to discuss the essential skills (and their specific components) that will be assessed during the upcoming academic year cycle. Each department/faculty member will decide the G courses to be assessed accordingly. The faculty members will develop the assessment methods using predetermined so that the assessment results obtained from different G courses are comparable. The results obtained from assessment of G courses in previous years can be used to decide the areas of improvement.

- 2. During an academic year cycle:
 - August (Fall semester starts): The departments and faculty members implement the G course assessment plans.
 - January (Spring semester starts): The departments and faculty members implement the G course assessment plans.

3. At the end of an academic year cycle:

- Departments and faculty members record the assessment findings and make further improvement recommendations.
- G course assessment results will be shared across the campus on the next Assessment Day.

APPENDIXES Appendix A-1: Measurable Course Outcomes Reporting Form

Instructor: <u>Click here to enter text.</u> Course: <u>Click here to enter text.</u> Section Number(s): <u>Click here to enter text.</u> Semester: <u>Click here to enter text.</u> Year: <u>Click here to enter text.</u>

Measurable Course Outcome #1

Graduate Outcome: Click here to enter text.

Measurable Course Outcome: Click here to enter text.

Description of Assessment: Click here to enter text.

Results:___% of students performed at___% or above on this course outcome.

Analysis/Interpretation of Results: Click here to enter text.

Course Improvements Based on Results: Click here to enter text.

Measurable Course Outcome #2

Graduate Outcome: Click here to enter text.

Measurable Course Outcome: Click here to enter text.

Description of Assessment: Click here to enter text.

Results:___% of students performed at___% or above on this core competency/course outcome.

Analysis/Interpretation of Results: Click here to enter text.

Course Improvements Based on Results: Click here to enter text.

Measurable Course Outcome #3

Graduate Outcome: Click here to enter text.

Measurable Course Outcome: Click here to enter text.

Description of Assessment: Click here to enter text.

Results:___% of students performed at___% or above on this core competency/course outcome.

Analysis/Interpretation of Results: Click here to enter text.

Course Improvements Based on Results: Click here to enter text.

Appendix A-2: Program Outcomes Assessment Reporting Form

Program Name: <u>Click here to enter text.</u> Person Submitting Form: <u>Click here to enter text.</u> Date: Click here to enter text.

Program Outcomes:

1) Click here to enter text.

2) Click here to enter text.

3) Click here to enter text.

Description of Program Assessment: Click here to enter text.

How many students participated in the program assessment? Click here to enter text.

Results: % of students performed at % or above on stated program outcomes.

What program improvements will you make based upon assessment results? Click here to enter text.

What improvements will you make in the program assessment? Click here to enter text.

Briefly describe the discussion you have had with program faculty regarding program assessment results: Click here to enter text.

Appendix A-3: Program Review Reporting Form

Program or Department Name: Click here to enter text.

Date: Click here to enter text.

Person Completing Form:Click here to enter text.

Executive Summary

• Identify the critical recommendations for your program.

Click here to enter text.

• Identify the strengths and weaknesses of your program.

Click here to enter text.

• Identify your program's curricular needs based upon the population you serve.

Click here to enter text.

• Identify any resources (facilities, equipment, financing) your program needs.

Click here to enter text.

• Identify any specific staffing needs your program has.

Click here to enter text.

Program Goals

Click here to enter text.

Program Outcomes

Click here to enter text.

Program Outcomes and Program Matrix

• Please attach curriculum map showing courses offered and program outcomes addressed in each course.

Program Assessment

• Please attach the program's most recently completed program outcomes assessment form.

Program Data and Trends

8	
What is the current number of declared majors in your program?	Click here to enter text.
How does this compare to previous years?	Click here to enter text.
What is the program's most recent retention rate?	Click here to enter text.
How does this compare to previous years?	Click here to enter text.
What is the program's most recent graduation rate?	Click here to enter text.
How does this compare to previous years?	Click here to enter text.

Curriculum

- Please attach a list of your program's current class offerings which includes their measurable course outcomes or core competencies addressed.
 - What is the number of online versus face-to-face courses offered by your program?
 - What is the number of support versus program classes offered by your program?
- Are there any courses in the catalog that have not been offered in the past three years? If yes, identify the courses and discuss your plans regarding these courses.

Click here to enter text.

- Briefly describe how your courses meet the NMHED general education transfer requirements or NMSUtransfer requirements (i.e. B.A.S.)?
 Click here to enter text.
- Summarize the results of your course assessment efforts and improvements made to courses based uponassessment results.

Click here to enter text.

Resources

- Facilities
 - Identify the primary facilities (buildings, classrooms, laboratories) used by the program.
 Click here to enter text.
 - Are current buildings, classrooms, laboratories, and offices sufficient to meet the needs of yourprogram? If no, explain what deficiencies exist?

Click here to enter text.

How might any deficiencies identified above be addressed by the program? By the college?
 Click here to enter text.

• Equipment

• Briefly describe current equipment used by your program and indicate whether it is adequate orinadequate.

Click here to enter text.

0

Is additional equipment required to support this program? If so, please explain.
 Click here to enter text.

• Budget/Finances

• Is adequate financial support available to meet the needs of this program? If not, please explain? Click here to enter text.

• Advising

Faculty

• Identify trends in staffing using information for full-time faculty, adjunct faculty, overload faculty, and staff. How have these changed over time?

Click here to enter text.

• Based on the trends identified above, identify specific program staffing needs. If the program reports a need for additional positions, specify how any additional faculty/staff will enhance program performanceand student success.

Click here to enter text.

• Briefly describe departmental faculty members' qualifications and recent professional developmentactivity

[•] What are your program's current efforts and responsibilities in advising students? Click here to enter text.

Appendix A-4: Co-curricular Assessment Form



Southeast New Mexico State College Co-Curricular Assessment Form

Year:

Semester: Group or Association Name:

Advisor:

SENMC Mission

The mission of SENMC is to provide educational programs, training, and services that best serve our diverse students, communities, and industry.

SENMC Values follow the acronym **PRIDE**, which stands for **P**ersistence; **R**esilience, **R**espect, and **R**esourcefulness; **Inclusion and Integrity**; **Diversity**, and **E**xcellence.

This is the list of graduate outcomes of Southeast New Mexico College:

- 1. Effective communication skills in reading, writing, listening, and speaking.
- 2. Basic critical thinking skills including problem identification, evidence acquisition, evidence evaluation, and reasoning/conclusion.
- 3. An understanding of personal and social responsibility.
- 4. An ability to apply the fundamental concepts of quantitative reasoning in mathematics and science.
- 5. Appropriate information and digital literacy, and skills for personal and professional use.
- 6. An understanding of the fundamental concepts for analyzing significant primary texts and/or works of art, including fine arts, literature music, theater, and film.

Add below course or program outcomes that this activity supports, including the name of the course and/or program:

What is/are the main student learning outcomes(s) for this assessment?

Briefly describe the planning of this activity that is relevant for this assessment.

How will you know if students have met the learning outcome(s)? Describe the co-curricular activity/ experience used to determine if students met the learning outcomes.

•	Collection Method(s) (check all that apply)				
	> Survey	> Document Analysis			
	> Expert or Peer Review	> Testimonial Diaries/ Journals			
	> Creative Expression	> Interview			
> Focus Group > Portfolio R > Test > Observation		> Portfolio Review			
		> Observation			
> Other					
Provid	Provide a brief description of your assessment method(s) and sample size (number of students).				

How did this Co-Curricular activity/ experience contribute to the co-curricular goal(s) you identified for this assessment?

Moving forward, what steps will you take with regard to this Co-Curricular activity/ experience? (What did you learn and what will you modify in the future?)

Appendix A-5: Event Evaluation Form



Southeast New Mexico State College Event Evaluation Form

Name of the event:					Date:			
Check One: SENMC Student Faculty/Staff Visit	tor _		Other					
Please use the following scale when answering the following qual $1 =$ Strongly Disagree, $2 =$ Disagree, $3 =$ Neutral, $4 =$ Agree, $5 =$				Agr	ee			
Please rate your experience based on the following statements	(circl	le th	<u>e o</u>	otioi	<u>1 tł</u>	nat best applies)		
I felt welcome and included in this event	1	2	3	4	5	NA		
This event was worth attending	1	2	3	4	5	NA		
I learned something new during this event	1	2	3	4	5	NA		
I will use the information I learned today to achieve my academic goals	1	2	3	4	5	NA		
This event increased my knowledge about (complete all that ap	ply)							
Effective communication skills in reading, writing, listening and speaking	1	2	3	4	5	NA		
Basic critical thinking (problem identification, evidence acquisition and evaluation, and reasoning/conclusion)	1	2	3	4	5	NA		
Personal and social responsibility	1	2	3	4	5	NA		
Quantitative reasoning in mathematics and science	1	2	3	4	5	NA		
Information and digital literacy, and skills for personal and professional use	1	2	3	4	5	NA		
Analyzing significant primary texts and/or works of art (fine arts, literature, music, theater and film)	1	2	3	4	5	NA		

List one idea of how you can apply what you learned today to your success as a student:

Comments:

Student Name:

Student ID:

Quickstart Guide for Southeast New Mexico State College: Course Level Assessment Workspace



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Log in to Taskstream

This tutorial will walk you through accessing AMS and adding assessment data (MeasureableCourse Outcomes, Assessment Plans, and Action Plans) to the Course Level Assessment Workspace.

1. To get started, please be sure you have your username and password.

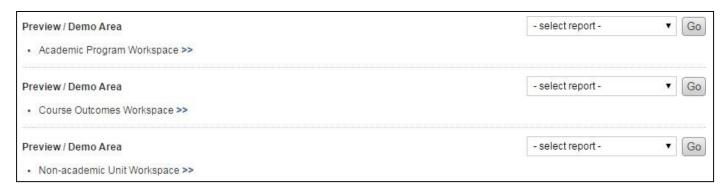
- 2. Please open your internet browser and go to www.taskstream.com
- 3. Enter your username and password at this screen and click Log In:

Username Password	Log In Forgot Login?
互 taskstream	Solutions

Taskstream Home Page

You will now be taken to your homepage. The homepage will contain one or more workspaces, which will be affiliated with different participating areas (programs, departments, etc.). Each workspace is the vessel into which you may input your assessment data.

(*Please Note:* the following screenshots serve as examples and may not mirror that exact titlesassociated with your workspace(s).)

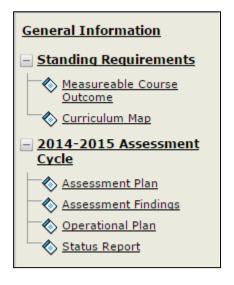


You can access your course assessment workspace by clicking Course Outcomes Workspacelocated within the appropriate participating area.

Preview / Demo Area	- select report -	▼ Go
Course Outcomes Workspace >>		

Your Workspace

Once you click on the workspace title, you will see the structure on the left-hand side of the page. This structure has been designed by NMSU Carlsbad and contains several different requirements related to your course assessment process.



The *Standing Requirements* category contains/will contain assessment data that will remain relatively steady over time, whereas the assessment cycles will be completed anew each year.

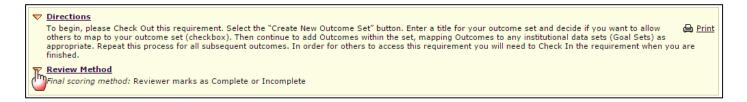
The *Measurable Course Outcome* requirement is the first in the structure. To begin working on itor any other requirement, please select it from the workspace structure.

Measurable Course Outcomes

To view the directions and add the required data, click on the *Measurable Course Outcome* requirement from the structure.

<u>Standing Requirements</u>				
Measureable Course				
Outcome				

When you do this, the requirement will open in the main screen. Please note that each requirement has its own custom set of directions. To view these directions click the *Directions* linkand the directions will expand/collapse as appropriate.



This same window allows you to see the method by which your data will be reviewed by anassessment committee at the school.

You will see a green *Check Out* button. Please note that all requirements in Taskstream's AMSsystem use a Check In / Check Out system.



NOTE: To edit or add data to any requirement you will first need to "Check Out" the requirement. Additionally, to allow your peers access to the same requirement, you can "Check In" the requirement when you are finished. All items will be automatically checked in when logging out of the system or navigating to another website. When presented with two buttons, you will want to choose the *Create New Outcome Set* buttonduring these initial steps.

Measureable Course Ou Outcome)	tcome (Core Competency/N
 <u>Directions</u> <u>Review Method</u> 	
Create New Outcome Set	Select Existing Set

You may then title the Outcome Set. For your course outcomes, please <u>do not</u> check the boxallowing outcomes in other sets to be aligned to outcomes in this set. Then you may click continue.

Create New Outcome Set		
Set Name:	Sample Course Outcome Set	
Designate Alignment/Mapping Preference:	 Outcomes in <i>other</i> sets will need to be aligned to Outcomes in this set. (When checked, mapping will be allowed) 	
	Cancel Continue	

Next, you may create your Course Outcomes. To create a Course Outcome, click the Create NewStudent Learning Outcome Button.

Create New Outcome Set	Select Existing Set
Sample Course Outcome S	et
Reorder Edit Set Name/Properties	Delete Set
Outcome	
Create New Outcome	

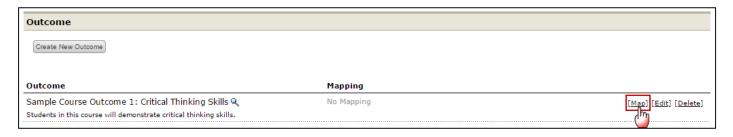
Enter a title for your Course Outcome. You may also enter a description, but that is optional. Then, click the Continue button.

Create New Outcome		
Outcome:	Sample Course Outcome 1: Critical Thinking Skills	
Max 140 characters	Use a concise descriptor here since this label is used in reports (e.g. Outcome 1.1 Civic Responsibility).	
Description: Max 1000 characters	Students in this course will demonstrate critical thinking skills.	
	Check Spelling Character Count Cancel Continue	

On the following window, you can click *Add mapping* to map your course outcome to a Program Outcome (see below), or you can click *Add another outcome* to create another Course Outcome,or you can click Back to *Back to all outcome sets* to return to your Measurable Course Outcomespage.

Outcome added/edited successfully	
© Add mapping	
Add another outcome	
Back to all outcome sets	

To map your Course Outcomes to Program Outcomes, click the *Map* link to the right of your outcome name.



You can then click the Create New Mapping button.



Use the first drop-down menu on this page to select *Outcome Sets in other organizational areas*, and use the second dropdown menu to select the program to which you are mapping your CourseOutcomes, then click the Go button.

Directions: Select the set to which you would like to map the Outcome:		
Sample Course Outcome 1: Critical Thinking Skills (part of Outcome) Students in this course will demonstrate critical thinking skills.		
Select category of set to map to:	Outcome Sets in other organizational areas	
Solort Sate	» Z Demo Program	

Next, click the radio button next to Program Outcome Set to which you are aligning your CourseOutcomes, and then click Continue.

Select category of set to map to:	Outcome Sets in other organizational areas
	» Z Demo Program 🔹 Go
Select Set:	Z Demo Program Outcomes [View Set] Owned by Z Demo Program
	Cancel Continue

Choose which Program Outcome set items align with your Course Outcomes (you can selectmore than one if applicable) and then click the Continue button.

Direct	ions: Select the outcome within Z Demo Program Outcomes to which to map Sample Course Outcome 1: Critical Thinking Skills.		
	nple Course Outcome 1: Critical Thinking Skills (part of Outcome) 🤍 ents in this course will demonstrate critical thinking skills.		
	mo Program Outcomes d by Z Demo Program	Cancel	Continue
Outco	ome		
	Outcome		
4	PLO 1: Critical Thinking Skills Students will demonstrate critical thinking skills		
	PLO 2: Research Skills Students will show exemplary research skills.		
	PLO 3: Relevance in Workforce Students will gain skills and knowledge applicable to their chosen field's workforce.		
		Cancel	Continue

You will now see the outcome set items mapped or aligned with your Outcome. Repeat thesesteps for all future mappings.

Outcome	Mapping	
Sample Course Outcome 1: Critical Thinking Skills 🔍	Z Demo Program Outcomes: PLO 1: Critical Thinking Skill	[Map] [Edit] [Delete]
Students in this course will demonstrate critical thinking skills.		

Please note that you may click the Check In button in the upper right-hand corner of the page tomanually check in requirements, allowing other users to check them out.



When you check in a requirement, you are given the option to enter comments into that requirement's Revision History Log, which lets all users keep track of changes made to that requirement. When you are finished, click Submit Comment.

Check In Successful	
You have checked in the following area: Standing Requirements : Measureable Course Outcome	
Optional	
Check in all other areas checked out by you	
Add comment to the revision history log:	
Added new Course Outcomes	
What would you like to do next?	
Return to work area	
Go to Submission Area	
Submit Comment	

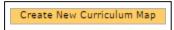
Please note, when you log out of Taskstream or navigate away to a different website, all workspace items will be automatically checked in.

Curriculum Map

Once you are satisfied with entering your Student Learning Outcomes/Criteria, you may thenproceed to the Curriculum Map requirement and click the Check Out button.

<u>Standing Requirements</u>	
Measureable Course Outcome	
Curriculum Map	
2014-20 Assessment Cycle	

Click the Create New Curriculum Map button.



Give the map a title and description, and click the Select button next to the Outcome Set you wishto map to.

Create Curriculum Map ®			
Back to Curriculum Maps Home			
New Map Title:	Sample Course Curriculum Map		
	(Max 100 Chars)		
Description:	This map will show how regular course activities and assignment align with Course Outcomes.		
Select Alignment Set:	View sets available within ZZZ 999 DEMO COURSE 🔻	Go	
	Select Sample Course Outcome Set		

In the resulting mapping screen, courses and activities can be added by clicking on the MappingActions button.



Next, click "Create New Course/Activity."

Sample Course Curriculum Map Courses and Activities Mapped to Sample	
Mapping Actions	
Manage Alignment Set	
Create New Category	me 1
Create New Course/Activity	demo
Copy from And The Map	es
Print View 🖨	egor
Export to PDF 🕦	

Enter a Course/Activity ID, a Course/Activity Title, an optional Description, and an optional link toany online resources, then click the Create button. Repeat this step to add additional Courses/Activities.

Create a New Course or Activity		
Course/Activity ID:	Essay 1 (Max 15 Chars)	
Course/Activity Title:	Persuasive Argument Essay (Max 100 Chars)	
Description: Optional	All students who take this course are required to write an essay defending a stance on a topic, supported by evidence.	
	(Max 1000 Chars) Check Spelling	
Link: Optional	http:// (Max 100 Chars)	
	Cancel	

You can now designate alignment by clicking in the box underneath the outcome in the mappinggrid. You are able to check multiple boxes if applicable.

	Outcome		
	Sample Course Outcome 1: Critical Thinking Skills Students in this course will demonstrate critical thinking skills.	Sample Course Outcome 2: Written Communication Students will demonstrate the ability to express ideas effectively through written communication.	Sample Course Outcome 3: Cultural Literacy Students will be able to analyze the role of cultural artifacts in the context of the society and time in which they were created.
tt Courses and Learning Activities			₽↓a
tt Essay 1 Persuasive Argument Essay	ſĬ'n	~	V

When you are finished, click Save Now, close your mapping window, and click Check Out for this requirement.

Assessment Plan

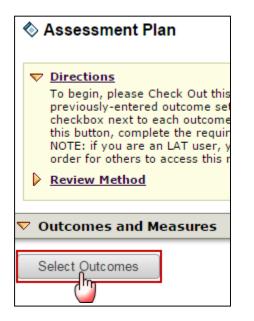
When you are finished with your Curriculum Map, you may navigate to the cyclical assessments ections. The first requirement in this section is your Assessment Plan.

<u>2014-2015 Assessment</u> <u>Cycle</u>		
Assessment Plan		
Asses Asses Asses		
Operational Plan		
Status Report		

To create an Assessment Plan, select the *Assessment Plan* requirement from the workspacestructure, check out the requirement, and click the Create New Assessment Plan button.

🗞 Assessment Plan	
<u> Directions </u>	
previously-entered outcome sets. S checkbox next to each outcome. Fo this button, complete the required NOTE: if you are an LAT user, you order for others to access this requ	quirement. Select the "Create New Assessment Select the set of outcomes that you wish to ass or each outcome that was selected, you will see fields and press the "Continue" button. Once a will also be able to import LAT reports at this ti uirement you will need to Check In the requirer
Review Method	
Create New Assessment Plan	Copy Existing Plan as Starting Point

Then you may click the Select Outcomes button.



Click the Select Existing Set button.

Select from outcome sets		
Accept and Return to Plan	Select Existing Set	
No outcome sets attached.		
Accept and Return to Plan		

Select an Outcome Set you wish to assess that cycle by clicking the radio button next to its name, then click the Continue button.

Import Outcome Set	
Select an Existing Set in ZZZ 999 DEMO COURSE:	Sample Course Outcome Set (Learning Objectives & Outcomes)
	Cancel Continue

Select the criteria you wish to assess and then click the Accept and Return to Plan button.

Select from outcome sets			
Accept and	Return to Plan Select Existing Set		✔ € Show Descriptions ✔ € Show Mapping
Include All?)	Sample Course Outcome Set		(Outcome
Remove Set			
Outcome			
	Outcome	Mapping	
Include? 🕨 🗹	Sample Course Outcome 1: Critical Thinking Skills ${f Q}$ Students in this course vill demonstrate critical thinking skills.	Z Demo Program Outcomes: PLO 1: Critical Thinking Skill	[<u>Hide</u>]
Include? 🕨 🗹	Sample Course Outcome 2: Written Communication Q Students will demonstrate the ability to express ideas effectively through written communication.	No Mapping	[Hide]
Include? 🕨 🗹	Sample Course Outcome 3: Cultural Literacy Q Students will be able to analyze the role of cultural artifacts in the context of the society and time in which they were created.	No Mapping	[<u>Hide</u>]
Accept and Retu	im to Plan		

To add Assessment Plans to each Outcome, click the appropriate Add New Measure button.

Outcomes and Meas	sures
Select Outcomes	
	tcome Set
Outcome	
-	
Sample Course Outcome 1: Critical Thinking Skills	No measures specified
Students in this course will demonstrate critical thinking skills.	
Add New Measure	
Sample Surse	No measures specified

You may then add the details of your Assessment Plan into the Assessment Plan data entryscreen.

Measure Information for: Outcome: Sample Course Outcome 1: Critical Thinking Skills (Students in this course will demonstrate critical thinking skills.) Define a measure for this outcome. Set a near term target that is attainable in this assessment cycle. If applicable, you may also set a long term target that represents the ideal outcome over multiple cycles. Once this measure is added, then you may add supporting attachments and links in the next step (from the main assessment plan screen). * Required Fields				
Cancel		Import Measure		
* Measure Title:	Essay 1]		
Measure Type/Method:	Direct - Student Artifact	0		
Details/Description:	All students who take this course are required to write an essay defending a stance on a topic, supported by evidence.			
Acceptable Target:	80% of students will receiving a passing score			
Ideal Target:	90% of students will receive a passing score			
Semester and Year:	This essay will be collected in both the Fall 2014 and Spring 2015 semesters.			
Course Instructor(s):	Dr. <u>Bonfanti</u> , Dr. <u>Chickoski</u> , Dr. Yi			
	Check Spelling Cancel Apply Changes			

When you click the Apply Changes button, the finished result will look something like this:

Outcome		
Sample Course Outcome 1: Critical Thinking Skills	Measure: Essay 1 Direct - Student Artifact	Edit Remove
Students in this course will demonstrate critical thinking skills. Add New Measure	Details/Description: All students who take this course are required to write an essay defending a stance on Acceptable Target: 80% of students will receiving a passing score Ideal Target: 90% of students will receive a passing score Semester and Year: This essay will be collected in both the Fall 2014 and Spring 2015 semesters.	a topic, supported by evidence
	Course Instructor(s): Dr. Bonfanti, Dr. Chickoski, Dr. Yi Supporting Attachments: Add/Edit Attachments and Links	

You may repeat these steps to add additional Measures for this or other Course Outcomes. Additionally, you may upload documents as supporting evidence or link to other websites byclicking the Add/Edit Attachments & Links button.

When you are finished, click the Check In button.

Assessment Findings

Once you have gathered your data, you may select the Assessment Findings requirement and add your assessment data to the system.



To do so, check out the requirement and then click the Add Assessment Findings button locatedbeneath one your Measures. (You may have to expand the Finding per Measure Bar)

▼ Sample Course Outcome Set				
Outcome				
Sample Course Outcome 1: Critical Thinking Skills	Measure: Essay 1 Direct - Student Artifact			
Students in this course will demonstrate critical thinking skills.	Details/Description: All students who take this course are required to write an essay defending a stance on a topic, supported by evidence. Acceptable Target: 80% of students will receiving a passing score Ideal Target: 90% of students will receive a passing score Semester and Year: This essay will be collected in both the Fall 2014 and Spring 2015 semesters. Course Instructor(s): Dr. Bonfanti, Dr. Chickoski, Dr. Yi			
	Findings for Essay 1			
	No Findings Added			

You may then enter the details of your Assessment Findings into the data entry fields.

* Summary of Findings:	85% of students received a passing score on this essay.
	3
Recommendations :	I recommend that we hire more part-time work-study students at the Study Center to assist students who struggle with their essays.
Reflections/Notes :	We are happy to have exceeded our Acceptable Target Achievement, and we believe that our Ideal Target Achievement is in reach. Many students who did not receive a passing score mentioned that they looked for assistance at the Study Center, but there were not enough resources.
Acceptable Target Achievement:	80% of students will receiving a passing score Not Met Met Exceeded
Ideal Target Achievement :	90% of students will receive a passing score Moving Away Approaching Exceeded

Once you have entered your data, click the submit button. The resulting screen will look something like this:

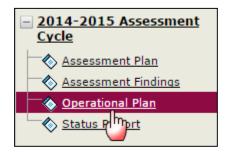
Sample Course Outcome 1: Critical Thinking Skills	Measure: Essay 1 Direct - Student Artifact	
Students in this course will demonstrate critical thinking skills.	Details/Description: All students who take this course are required to write an essay defending a stance on a topic, supported by evidence Acceptable Target: 80% of students will receiving a passing score Ideal Target: 90% of students will receive a passing score Semester and Year: This essay will be collected in both the Fall 2014 and Spring 2015 semesters. Course Instructor(s): Dr. Bonfanti, Dr. Chickoski, Dr. Yi	
	Findings for Essay 1 Edit Remove	
	Summary of Findings: 85% of students received a passing score on this essay.	
	Results: Acceptable Target Achievement: Exceeded; Ideal Target Achievement : Approaching	
	Recommendations : I recommend that we hire more part-time work-study students at the Study Center to assist students who struggle with their essays.	
	Reflections/Notes : We are happy to have exceeded our Acceptable Target Achievement, and we believe that our Ideal Target Achievement is in reach. Many students who did not receive a passing score mentioned that they looked for assistance at the Study Center, but there were not enough resources.	
	Substantiating Evidence: Add/Edit Attachments and Links	

You may repeat these steps to add Findings for your other Measures. Additionally, you mayupload documents as supporting evidence or link to other websites by clicking the Add/Edit Attachments & Links button.

When you are finished, click the Check In button.

Operational Plan

To create your Action Plan you will select the requirement from the workspace structure and check out the requirement.



Then you may click the "Create New Action Plan" button.

\$	Operational Plan
∇	Directions
	To begin, please Check Out this requirement. Select the "Create New Operational/ previously-entered outcome sets. Select the set of outcomes that you wish to doc action to by enabling the checkbox next to each outcome. For each outcome that click this button, complete the required fields and press the "Continue" button. On measure. NOTE: if you are an LAT user, you will also be able to import LAT report add. In order for others to access this requirement you will need to Check In the
Þ	Review Method
	Create New Operational Plan Copy Existing Plan as Starting Point
	d'm

Then you may click the Select Outcomes button.

♦ Operational Plan			
 Directions To begin, please Check previously-entered outc action to by enabling th click this button, comple measure. NOTE: if you add. In order for others Review Method 			
▼ Actions			
Select Outcomes			

Click the Select Existing Set button.

Select from outcome sets			
Accept and Return to Plan	Select Existing Set		
No outcome sets attached.	d'm		
Accept and Return to Plan			

Select the Outcome set for which you are defining actions by clicking the radio button to the left of its name, and click the Continue button.

Import Outcome Set		
Select an Existing Set in ZZZ 999 DEMO COURSE:	Sample Course Outcome Set	
	Cancel Continue	

Select the Course Outcomes for which you are defining actions, and click the Accept and Returnto Plan button

Select from outcome sets			
Accept and	Return to Plan Select Existing Set		🖉 🌗 Show Descriptions) 🖉 🌗 Show Mapping
Include All?)	Sample Course Outcome Set		(Outcomes)
Remove Set Outcome			
	Outcome	Mapping	
Include? 🕨 🗹	Sample Course Outcome 1: Critical Thinking Skills Q Students in this course will demonstrate critical thinking skills.	Z Demo Program Outcomes: PLO 1: Critical Thinking Skill	[<u>Hide</u>]
Include? 🕨 🗹	Sample Course Outcome 2: Written Communication Students will demonstrate the ability to express ideas effectively through written communication.	No Mapping	[Hide]
Include? 🕨 🗹	Sample Course Outcome 3: Cultural Literacy Q Students will be able to analyze the role of cultural artifacts in the context of the society and time in which they were created.	No Mapping	[Hide]
Accept and Retu	im to Plan		

You may now add an Action to each applicable Outcome by clicking the Add New Action button.

Actions	
Select Outcomes	tcome Set
Outcome	
Sample Course Outcome 1: Critical Thinking Skills	No actions specified
Students in this course will demonstrate critical thinking skills. Add New Action	
Sample Course	No actions specified

You may link your new action to your assessment results in your Findings requirement by checking the box next to those findings. Click Continue when you are finished.

Directions: Select findings that support this action (or skip this step and add findings later)	
Do not show this page again during this session when creating actions within this workspace	
bo not show this page again during this session when creating actions within this workspace	
Cancel	Continue »
All Findings for Outcome: Sample Course Outcome 1: Critical Thinking Skills @	🗌 🍕 Show Full Findings Details
2014-2015 Assessment Cycle: Assessment Plan & Assessment Findings	
Findings for Measure: Essay 1	
Summary of Findings: 85% of students received a passing score on this essay.	
Cancel	Continue »

You may now populate the Action detail fields with your data. Click Apply Changes when done.

Cancel Check Spelling	l	Import Action Apply Changes
Linked to Findings: Show Full Findings Details	Findings for Essay 1 (Assessment Plan and Assessment Findings; 2014-2015 Assessment Cycle) Summary of Findings: 85% of students received a passing score on this	s essay.
* Action Item Title:	Hire Work-Study Tutor for Writing Center	
Action details:	We have asked the Study Center to hire an additional part-time work-study stud tutor to assist students with this and other writing projects.	ent
Semester and Year Plan (timeline):	Summer 2015	æ
Instructor / Chair:	Head of Study Center	
Measures:	This action will be considered complete upon the successful hire of a new tutor.	
Budget approval required? (describe):	Yes, we will to budget for a new tutor's part-time work-study wages.	
Budget request amount:	\$ 4000	
Priority level:	Medium	¥
Cancel Check Spelling		Import Action Apply Changes

The resulting screen will look something like this:

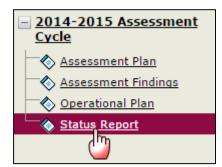
Outcome		
Sample Course Outcome 1: Critical	Action: Hire Work-Study Tutor for Writing Center	Add/Edit Findings Edit Remove
Thinking Skills Students in this course will demonstrate critical thinking skills. Add New Action	 This Action is associated with the following Findings Action details: We have asked the Study Center to hire an additional part-time work writing projects. Semester and Year Plan (timeline): Summer 2015 Instructor / Chair: Head of Study Center Measures: This action will be considered complete upon the successful hire of a new Budget approval required? (describe): Yes, we will to budget for a new tutor's part Budget request amount: \$4,000.00 Priority: Medium Supporting Attachments: Add/Edit Attachments and Links 	v tutor.

You may repeat these steps to add additional Actions for this or other Course Outcomes. Additionally, you may upload documents as supporting evidence or link to other websites byclicking the Add/Edit Attachments & Links button.

When you are finished, click the Check In button.

Status Report

To document the Status of each of your actions, you may select the Status Report requirementfrom the workspace structure.



To do so, check out the requirement and then click the Add Status button located beneath oneyour Actions. (You may have to expand the Action Statuses Bar)

▼ Sample Course O	utcome Set	
Outcome		
Sample Course Outcome 1: Critical	Action: Hire Work-Study Tutor for Writing Center	
Thinking Skills Students in this course will demonstrate critical thinking	Action details: We have asked the Study Center to hire an additional part-time work-study student tutor to assist students with this and other writing projects.	
skills.	Semester and Year Plan (timeline): Summer 2015	
	Instructor / Chair: Head of Study Center	
	Measures: This action will be considered complete upon the successful hire of a new tutor.	
	Budget approval required? (describe): Yes, we will to budget for a new tutor's part-time work-study wages.	
	Budget request amount: \$4,000.00	
	Priority: Medium	
	Status for Hire Work-Study Tutor for Writing Center	
	No Status Added	

You may then complete the Status Report for that particular action and click Submit.

Status Report for Hire Work-Study Tutor for Writing Center Outcome: Sample Course Outcome 1: Critical Thinking Skills (Students in this course will demonstrate critical thinking skills.) Enter information for each action defined in the operational plan. * Required Fields		
* Current Status:	Completed •	
Budget Status:	Approved •	
Additional information:	We are very happy with our new hire, and our students are reporting that she has helped them greatly with their writing skills.	
Next Steps:	Assess this measure next year to determine growth.	
	Cancel Check Spelling Submit	

The finished result will look something like this:

Outcome	
Sample Course Outcome 1: Critical Thinking Skills Students in this course will demonstrate critical thinking skills.	 Action: Hire Work-Study Tutor for Writing Center Action details: We have asked the Study Center to hire an additional part-time work-study student tutor to assist students with this and oth writing projects. Semester and Year Plan (timeline): Summer 2015 Instructor / Chair: Head of Study Center Measures: This action will be considered complete upon the successful hire of a new tutor. Budget approval required? (describe): Yes, we will to budget for a new tutor's part-time work-study wages. Budget request amount: \$4,000.00 Priority: Medium
	Status for Hire Work-Study Tutor for Writing Center Edit Remove Current Status: Completed Budget Status: Approved Additional information: We are very happy with our new hire, and our students are reporting that she has helped them greatly with their writing skills. Next Steps: Assess this measure next year to determine growth. Substantiating Evidence: Add/Edit Attachments and Links

You may repeat these steps to add Findings for your other Measures. Additionally, you mayupload documents as supporting evidence or link to other websites by clicking the Add/Edit Attachments & Links button.

When you are finished, click the Check In button.

Submitting Work for Review

Once you have entered your assessment data in your requirements, submit that data for review byfirst clicking on the Submission & Read Reviews tab located at the top of your workspace.

🖉 Edit Content	Discussion	Submission & Read Reviews	😼 Publish	Doptions & Info
ZZZ 999 DEMO COURSE (Workspace: Course Outco s Workspace)				

For each page, you can click the Submit Work button in the Actions column to have your assessment data reviewed.

Area	Status	Actions	Results	History
Standing Requirements				
🗞 Measureable Course Outcome	In Progress	Edit Work Submit Work		History/Comments
🗞 Curriculum Map	Progress	Edit Work Submit Work		(History/Comments
2014-2015 Assessment Cycle				
🗞 Assessment Plan	Progress	Edit Work Submit Work		History/Comments
Assessment Findings	Progress	Edit Work Submit Work		History/Comments
🗞 Operational Plan	Progress	Edit Work Submit Work		(History/Comments
🗞 Status Report	Progress	Edit Work Submit Work		History/Comments
	SUMMARY: 0 areas reviewed			

You can return to the Submission & Read Reviews tab after your work has been reviewed to readany feedback you have been given by clicking on the History/ Comments button in the History tab.

Content Area	Essential Skills Associated with Content Area
	Communication
Communication	Critical Thinking
	• Information and Digital Literacy
	Communication
Mathematics	Critical Thinking
	Quantitative Reasoning
	Critical Thinking
Science	Personal and Social Responsibility
	Quantitative Reasoning
Social and	Communication
Behavioral	Critical Thinking
Science	• Personal and Social Responsibility
	Critical Thinking
Humanities	• Information and Digital Literacy
	Personal and Social Responsibility
	Communication
Creative and Fine Arts	Critical Thinking
	• Personal and Social Responsibility

Appendix A-7: Alignment of Essential Skills with Content Areas

Source: https://hed.nm.gov/resources-for-schools/public_schools/general-education

Appendix A-8: Alignment of Component Skills with Essential Skills

Communication		
Genre and Medium Awareness, Application, and Versatility	Identify and communicate in various genres and mediums (oral, written, and digital) using strategies appropriate for the rhetorical situations (i.e., attending to audience, purpose, and context).	
Strategies for Understanding and Evaluating Messages	Apply strategies such as reading for main points; seeking key arguments, counterarguments, rebuttals; locating supportive documentation for arguments; reading with a specific stakeholder lens; applying a theoretical lens (e.g. cultural, political, economic) to understand and evaluate messages in terms of the rhetorical situation (audience, purpose, and context).	
Evaluation and Production of Arguments	Evaluate the authority of sources in their own arguments and those of others; distinguish among supported claims, unsupported claims, facts, inferences, and opinions. In arguments, integrate support for their own claims with information from sources that are used and cited ethically and appropriately (using a major citation system such as MLA and APA).	

Quantitative Reasoning		
Communication/Representation of Quantitative InformationExpress quantitative information symbolically, graphically, and in written or oral language.		
Analysis of Quantitative Arguments	Interpret, analyze and critique information or a line of reasoning presented by others.	
Application of Quantitative Models	Apply appropriate quantitative models to real world or other contextual problems.	

Critical Thinking				
Problem Setting	Delineate a problem or question. Students state problem/question appropriate to the context.			
Evidence Acquisition	Identify and gather the information/data necessary to address the problem or question.			
Evidence Evaluation	Evaluate evidence/data for credibility (e.g. bias, reliability, and validity), probable truth, and relevance to a situation.			
Reasoning/Conclusion	Develop conclusions, solutions, and outcomes that reflect an informed, well-reasoned evaluation.			

Personal and Social R	Personal and Social Responsibility – Address 2 of the 5 Component Skills				
Intercultural reasoning and intercultural competence	Explain a range of personal, social, cultural, or social justice issues as they relate to one's own or others' perspectives.				
Sustainability and the natural and human worlds	Examine the relationship among environmental, socio-cultural, political, and economic systems as they interact with and affect the sustainability of the natural and human worlds.				
Ethical Reasoning	Describe shared ethical responsibilities or moral norms among members of a group. Explain ethical issues or propose solutions based on ethical perspectives or theories.				
Collaboration skills, teamwork and value systems	Demonstrate effective and ethical collaboration in support of meeting identified group goals. (Accountability is implied with "ethical.")				
Civic discourse, civic knowledge and engagement – local and global	Explain and support one's own position on specific local or global issues while recognizing that there may be multiple valid perspectives.				

Information and Digital Literacy – Address 3 of the 4 Component Skills				
Authority and Value of Information	Recognize the interdependent nature of the authority and value of information and use this knowledge ethically when selecting, using, and creating information.			
Digital Literacy	Understand, communicate, compute, create, and design in digital environments.			
Information Structures	Select, use, produce, organize, and share information employing appropriate information formats, collections, systems, and applications.			
Research as Inquiry	Engage in an iterative process of inquiry that defines a problem or poses a question and through research generates a reasonable solution or answer.			

Source: https://hed.nm.gov/resources-for-schools/public_schools/general-education

Appendix A-9: Rubrics for Evaluation of Component Skills

Essential Skill: Communication

Courses in this area should begin to prepare students for communication in subsequent college courses and in the workplace, personal and social spheres, and civic life. The courses should prepare students to become versatile communicators who can respond to a diverse range of situations with appropriate written, oral, visual, or digital texts and performances.

Component Skill	Emerging	Developing	Proficient	Assessment Suggestions
Genre and Medium Awareness, Application and versatility: Identify and communicate in various genres and mediums (oral, written, and digital) using strategies appropriate for the rhetorical situations (ie,, attending to audience, purpose, and context)	Students communicate in various genres and mediums,	Students communicate in several genres and mediums, demonstrating awareness that different genres and mediums have different limitations and strengths.	Students communicate effectively in several genres and mediums, demonstrate awareness of limitations and strengths of each, and evaluate the effectiveness of their communication s with regards to appropriatenes s to the rhetorical situation.	To demonstrate genre awareness, application, and versatility, students are asked to communicate well in genres such as lab report, and essay, a white paper, a research proposal, a reflective response to readings, a marketing brochure and in varied mediums such as oral presentations, websites, written document.

Strategies for Understanding and Evaluating Messages: Apply strategies such as reading for main points, seeking key arguments, counter arguments, rebuttals, locating supportive documentation for arguments; reading with a specific stakeholder lens; applying a theoretical lens (e.g. cultural, political, economic) to understand and evaluate messages in terms of the rhetorical situation (audience, purpose, and context)	Students use more than one for evaluating and understanding messages. They describe the central idea of a message.	Students use several strategies to understand and evaluate messages. They demonstrate awareness that different rhetorical situations may require different strategies.	Students use a wide range of strategies for understanding and evaluating messages. They also evaluate the effectiveness of strategies they use for interpreting messages in different rhetorical situations.	Use writing or speaking to convey their interpretation of materials and to assess what they have heard, read, or seen after applying strategies for evaluating messages such as reading for main points; seeking key arguments, counter- arguments, rebuttals; locating supportive documentation for arguments; reading with a specific stakeholder lens; applying a theoretical lens (e.g. cultural, political, economic). Examples of materials for assessing: Portfolio, presentation, writing assignment, oral presentation, digital assignment. To assess developing and proficient levels, students' work should include reflections in which students evaluate their choices and overall performance
Evaluation and Production of Arguments Evaluate the authority of sources in their own arguments and those of others; distinguish among supported claims, unsupported claims, facts, inferences, and opinions. In arguments integrate support for their own claims with information from sources that are used and cited ethically and appropriately (using a major citation system such as MLA or APA)	Students understand that sources have varied validity and authority and that claims can be facts, opinions, inferences and supported or unsupported	Students evaluate a sources authority; distinguish among facts, opinions, and inferences, and identify claims that are supported and unsupported.	Students identify and develop claims that are supported by evidence and reasoning; evaluate and integrate arguments of others into their own written and spoken arguments.	Assess for student understanding of the authority (e.g., credibility, soundness) of what they read, hear, or see. Assess students' oral or written work in which they produce arguments of their own after evaluating others' relevant arguments. To demonstrate skills in producing arguments employing others' sound arguments, students effectively employ others' material within their own well-argued texts or presentations. Examples of materials for assessing: Portfolio, presentation, writing assignment, oral presentation, digital assignment.

Suggestions for assessment

Written documents and oral and electronic presentations should prepare students for or resemble those that graduates of the department or program typically perform for their work or lives. For instance, if assessment of recent graduates from a finance program determines that its alumni take jobs requiring them to address their communications almost exclusively to lay audiences for the purpose of recommending sound, personalized investment strategies, then students' ability to deliver effective performances in that genre, for that audience, and about similar ill-structured problems (with no single "right" answer) would be an appropriate measure of the competency.

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Essential Skill: Critical Thinking

Critical thinking is the intellectual process of evaluating information, explanations, and arguments. This process is common among disciplines. Proficient critical thinkers are able to apply informed and reasoned thinking to problems in their fields.

Because of the process-oriented nature of critical thinking, a course that teaches the skill of critical thinking needs to cover, at least to some extent, all four component skills below, each of which is intimately and logically connected with the others. It is not simply inconsistent with critical thinking to formulate one's conclusions and then go looking for supportive evidence afterward. As students collect and assess evidence, they must have some understanding of the logical relation between the evidence they are collecting and the conclusions they are trying to reach or the problems they are trying to solve. However, it is entirely consistent that some courses place more emphasis on a particular subskill or subskills. A history course emphasizing archival research might place particular emphasis on the evidence acquisition subskill, and a philosophy course might place more emphasis on the reasoning subskill.

Component Skill	Emerging	Developing	Proficient	Assessment Suggestions
Problem Setting: Delineate a problem or question.	Students state problem/question appropriate to the context.	Students state and define an open ended problem/question appropriate to the context.	Students state, define, and describe components of an open ended problem/question appropriate to the context.	Formulate an experiment or research question. Create a concept map. Define a situation that can be addressed by a proof. Describe a problem that will be developed into a paper. Create a problem statement based on a topic of interest. Identify perspectives and views on a problem
Evidence Acquisition: Identify and gather the information/data necessary to address the problem or question.	Students gather evidence addressing the problem/question from a mix of sources.	Students gather evidence addressing the problem/question from sources appropriate to the context while demonstrating some awareness of acquisition process, including personal assumptions.	Students gather an appropriate scope and depth of evidence sufficient to address a problem/question in context while demonstrating awareness of acquisition process, including personal assumptions.	Develop an annotated bibliography Collect qualitative and/or quantitative data

Evidence Evaluation: Evaluate evidence/data for credibility (e.g. bias, reliability, validity), probable truth, and relevance to a situation.	Students are able to describe appropriate sources.	Students are sometimes able to evaluate credibility and relevance of sources in addition to demonstrating some awareness of the evaluation process, including personal assumptions	Students are able to evaluate credibility and relevance of sources in addition to demonstrating an awareness of the evaluation process, including personal assumptions.	Differentiate relevant from irrelevant information Differentiate fact from opinion Assess and defend authority and credibility of data or other evidence dentify minority opinions and critical information. Assess agreement among authorities
Reasoning/Conclusion: Develop conclusions, solutions, and outcomes that reflect an informed, well- reasoned evaluation.	Students can sometimes identify common logical flaws. Students can sometimes describe weak and strong arguments.	Students can identify common logical flaws. Students can sometimes differentiate weak and strong arguments. Students can sometimes identify and employ evidence and reasoning to build an argument and reach probable conclusions/solutions based on the evidence.	Students can identify common logical fallacies. Students can differentiate weak and strong arguments. Students can identify and employ evidence and reasoning to build an argument and reach probable conclusions/solutions based on the evidence.	Assess an argument regarding whether the premises support the conclusion. Assess certainty or probability that a conclusion is true. Formulate a recommendation or persuasive argument supported by credible evidence. Develop a conclusion based on experiments or data gathered

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Essential Skill: Information & Digital Literacy

Courses that include the skill of information and digital literacy should begin to prepare students for upper division college courses, the workplace, and civic life. Information literacy spans across genres and content within the general education core and is not tied to a specific media or format. A course focused on information and digital literacy as an essential skill should encompass three of the four component skills.

Component Skill	Emerging	Developing	Proficiency	Assessment Suggestions
Authority and Value of	Students recognize	Students use	Students evaluate types	Author's credentials evaluation
Information: Recognize the	that information is	established criteria	of authorities and	Source authority evaluation
interdependent nature of the	produced by	to evaluate	integrate new	Citation formatting exercise
authority and value of information	individuals and	information,	perspectives and	Quoting, paraphrasing, and
and use this knowledge ethically	communities who	formats, and	alternative	summarizing exercise Privacy
when selecting, using, and	may or may not be	sources and to	authoritative voices;	exercise
creating information.	reliable and who	differentiate	recognize that citing	Copyright fair use application
	may have a	between reliable	preserves authority	Speech or debate
	particular point of	and convenient	and gives credit	Essay
	view; recognize	information; make	through proper	Annotated bibliography
	that new knowledge	informed choices	attribution; students	Research paper
	builds upon	regarding online	apply an appropriate	
	existing	actions in	citation style	
	knowledge, give	awareness of issues		
	credit through	related to privacy		
	attribution, and do	and the		
	not plagiarize.	commodification of		
		personal		
		information;		
		safeguard personal		
		information of self		
		and others.		

Digital Literacy: Understand,	Students know	Students select and	Students demonstrate	Digital vocabulary test
communicate, compute, create, and	current and	use appropriate	fluency using common	Demonstration of how to use
design in digital environments.	common digital	applications to	digital education and	common devices
	vocabulary;	create and	social communication	Demonstration of solving basic
	understand how to	effectively	platforms; design	problems Presentation project;
	use common	communicate; use	effective digital media;	Communication project
	digital devices;	common digital	demonstrate fluency in	Typing test; Computation
	troubleshoot basic	education and	using current	project
	problems	social	computational tools	Input creation test such as talk
	associated with	communication	including identifying	to text
	operating digital	platforms; use	errors or misleading	Digital error analysis –
	devices	current	information.	demonstration or report
		computational		Design project – audio, visual,
		tools.		or both
Information Structures: Select,	Students articulate	Students select and	Students use	Close reading, format
use, produce, organize, and share	basic features and	use information	applications to create	comparison, format evaluation,
information employing appropriate	functions of	formats,	and organize useful	primary and secondary source
information formats, collections,	common	collections,	content in appropriate	comparison, speech, essay, lab
systems, and applications.	information	systems, and	information formats	report, web site, blog, news
	formats,	applications that	and systems;	article, critique, business report,
	collections,	best match	recognize and explain	literature review, research
	systems, and	information needs;	how information is	paper, database and academic
	applications; search	search collections	communicated using	collection comparison,
	collections and	and systems using	distinct formats	academic collection selection
	systems using	advanced iterative	created for a purpose	exercise, research journal.
	keywords and	search strategies	and recognize that	Personal information system,
	simple search	and techniques.	information systems	development of file systems,
	strategies.		organize and	calendars, contacts, or citation
			disseminate formats.	management systems.

Research as Inquiry: Engage in	Students recognize	Students define a	Students define an	Research question formulation,
an iterative process of inquiry that	that research is an	problem or pose a	appropriate scope of	thesis statement formulation,
defines a problem or poses a	iterative, non-	question and find	investigation,	search statement construction,
question and through research	linear, creative	and evaluate	formulate research	concept map, information cycle
generates a reasonable solution or	process that leads	relevant	questions, and reframe	exercise, information
answer.	to new knowledge	information;	research questions	evaluation, search result
	and requires	recognize that	based on new	evaluation, critical reading,
	curiosity, reflection,	scholarship is a	information; analyze,	research journal.
	critical thinking,	conversation that	evaluate, and	
	and persistence.	occurs over time	synthesize ideas	
		among	gathered from multiple	
		communities	sources to draw	
		engaged in	reasonable	
		research.	conclusions.	

The Information & Digital Literacy essential outcomes were adapted from the Association of College and Research Libraries (ACRL) Framework for Information Literacy for Higher Education (http://www.ala.org/acrl/standards/ilframework) and were blended together and combined with Digital Literacy skills.

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Essential Skill: Personal and Social Responsibility

The following rubric describes the progression in skill level and understanding that students should demonstrate as they develop their personal and social responsibility skills in general education classes. It is suggested that a course designated as teaching personal and social responsibility skills include outcomes related to two of the rubric's component skill areas. The rubric is intended to provide guidance to faculty members designing courses and assessment tools for evaluating student learning of personal and social responsibility skills; it should not be viewed as establishing expectations for a certain level of achievement at the end of a single general education course.

Component Skill	Emerging	Developing	Proficiency	Assessment Suggestions
Intercultural reasoning and intercultural competence	Students describe a range of personal and social justice issues as they relate to specific contexts.	Students develop strategies for working with one's own and others' perspectives and ethnocentrism.	Students evaluate personal and social justice issues as they relate to specific contexts and compare and contrast multiple solutions across social and cultural relationships.	Presentations, case studies, projects, papers, online discussions, blogs
Sustainability and the natural and human worlds	Students explain the impact our actions have on the sustainability of the natural and human worlds.	Students examine the relationship among environmental, socio- cultural, political, and economic systems as they interact with and affect the sustainability of the natural and human worlds.	Students analyze specific local or global issues and develop strategies for creating just, sustainable systems in the natural and human world.	Papers, projects, presentations, case studies, online discussions, blogs
Ethical reasoning	Students recognize a variety of ethical theories and place them in specific contexts.	Students describe ethical issues in specific contexts and explain the relationship between ethics and ethical systems and moral norms.	Students compare a range of ethical perspectives and propose an ethical solution based on one or more of those perspectives.	Papers, projects, presentations, online discussions, blogs, case studies

Collaboration skills, teamwork and value systems	As a group member, students demonstrate shared ethical obligations and	Students demonstrate personal and mutual accountability and make use of individual	Students effectively complete a group project, reflect on the impact and	Papers and reports, group projects that culminate in a presentation, paper, or other product; evaluation
	intercultural sensitivity.	strengths in meeting group objectives.	effectiveness of teamwork, and, based on that reflection, describe ways to improve future collaborative work.	of or reflection paper on teamwork collaboration, including a self- assessment.
Civic discourse, civic knowledge and engagement – local and global	Students explain diverse positions on issues, values, or practices and present one's own position on a specific problem related to one or more of the issues, values, or practices studied.	Students demonstrate the ability to participate in respectful civic dialogue that shares differing perspectives and recognize that there are multiple valid responses to local and global issues.	Students critically inquire into and deduce from evidence the organizational, cultural, economic, or political factors that hinder or support solutions to local and global problems.	Discussions, projects, blogs, debates, papers incorporating and responding to multiple perspectives

Sources: the WICHE Passport rubrics, PDQ, LEAP Value Rubrics, and the Carnegie Foundation. Examples of assessments are described in the "Passport Learning Outcomes and Proficiency Criteria" that could be used to measure the achievement of personal and social responsibility skills in discipline-specific contexts (see http://www.wiche.edu/passport/interstate_passport_components.)

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Essential Skill: Quantitative Reasoning

Quantitative reasoning involve representing and communicating quantitative information, analyzing and formulating quantitative arguments, and solving quantitative contextual problems. Contextual problems are "word problems" situated within a context relevant to the course content (e.g. economics, psychology, chemistry) or otherwise accessible to students. They may model aspects of real-world problems while maintaining an appropriate level of complexity for general education students.

Component Skill	Emerging	Developing	Proficiency	Assessment Suggestions
Communication/Repr	Students explain the	Emerging skill	Developing skill descriptions	Exam
esentation of	meaning of	descriptions plus:	plus: Students integrate	Laboratory report Project
Quantitative	graphics, numbers,	Students translate	written and symbolic	Critique of media articles
Information: Express	or algebraic	mathematical graphics	mathematical constructs in	Written assignment:
quantitative information	symbols within a	and symbolism into	describing particular	• Report
symbolically,	given context.	written or oral language;	contexts.	• Paper
graphically, and in		translate written or oral		• Letter
written or oral language.		language into		Article
		mathematical symbols		
		and graphics.		
Analysis of	Students summarize	Emerging skill	Developing skill descriptions	
Quantitative	quantitative	descriptions plus:	plus: Using appropriate	
Arguments: Interpret,	arguments presented	Students differentiate	techniques of mathematical	
analyze and critique	by others.	and describe the parts of	proof or statistical analysis,	
information or a line of		a quantitative argument	students evaluate each	
reasoning presented by		presented by others;	component of a quantitative	
others.		compare the conclusions	argument for mathematical	
		of a quantitative	validity and demonstrate	
		argument with	whether an overall	
		conclusions from other	quantitative argument is	
		reliable sources.	valid, invalid, or	
			questionable.	

Application of	Students identify,	Emerging skill	Developing skill descriptions
Quantitative Models:	describe, and	descriptions plus:	plus: Students assess the
Apply appropriate	classify quantitative	Students identify	validity of numeric
quantitative models to	information needed	appropriate	predictions and correct
real-world or other	to address	mathematical or	unreasonable findings;
contextual problems.	contextual problems.	statistical models to	analyze and interpret results;
		represent quantitative	use them in a quantitative
		information in	argument to support a
		contextual problems;	position or line of reasoning
		apply those models to	or solve a contextual
		generate numeric	problem.
		predictions.	